

WARRANTY



Sutron Corporation

warrants that the equipment manufactured by its Manufacturing Division shall conform to applicable specifications and shall remain free from defects in workmanship and material for a period ending two years from the date of shipment from Sutron's plant.

Sutron's obligation under this Warranty shall be limited to repair at the factory (22400 Davis Drive, Sterling, VA 20164), or at its option, replacement of defective Product. In no event shall Sutron be responsible for incidental or consequential damages, whether or not foreseeable or whether or not Sutron has knowledge of the possibility of such damages. This Warranty shall not apply to Products that have been damaged through negligence, accident, misuse, or acts of nature such as floods, fires, earthquakes, lightning strikes, etc.

Sutron's liability, whether in contract or in tort, arising out of warranties or representations, instructions or defects from any cause, shall be limited exclusively to repair or replacement parts under the aforesaid conditions.

Sutron requires the return of the defective electronic Products or parts to the factory to establish claim under this Warranty. Transportation charges to the factory shall be prepaid by the customer. Transportation for the return of the repaired equipment to the customer shall be paid by Sutron when the validity of the damage claim has been established. Otherwise, Sutron will prepay the shipment and bill the customer. All shipments shall be accomplished by best-way surface freight. Sutron shall in no event assume any responsibility for repairs or alterations made other

than by Sutron. Any Products repaired or replaced under this warranty will be warranted for the balance of the warranty period or for a period of 90 days from the repair shipment date, whichever is greater. Products repaired at cost will be warranted for 90 days from the date of shipment.

NON-SUTRON MANUFACTURED EQUIPMENT

The above Warranty applies only to Products manufactured by Sutron. Equipment provided, but not manufactured by Sutron, is warranted and will be repaired to the extent of and according to the current terms and conditions of the respective equipment manufacturers.

REPAIR AND RETURN POLICY

Sutron maintains a repair department at the factory, 22400 Davis Drive, Sterling, VA 20164. Turn around time normally ranges from 10-30 days after equipment is returned to Sutron for repair.

Call Customer Service at (703) 406-2800 for a return authorization number. Return the defective equipment to the factory, transportation charges paid.

EXTENDED WARRANTY AND ON-SITE MAINTENANCE

Extended warranty and on-site maintenance contracts are available. Price quotations may be obtained from Sutron Customer Service representatives.

